



# Residence Vive La Vie Guesthouse

## Welcome to Residence Vive La Vie

Please make yourself at home and let us know if there is anything else you need, and we will do our best to assist you.

*'Any lawful and achievable request will be considered!'*

## Remote, keys & security

Each room has a remote for the main gate in Uitkyk Street.

Access for the following rooms

### Room 1 & Room 2 (Superior King Suites)

- The rooms access via the front garden through the black steel gate.

### Room 3 (Standard Queen Suite)

- The room access via the front parking through the double door black gate

### Room 4 (Standard Queen Room) & Room 5 (Superior King Suite)

- The room access via the front parking through the double door black gate, as well as via Naude Street, entrance gate.

## Parking

Parking at the guesthouse is free and parking arrangements as follows:

- Room 1 / 2 & 3 park inside behind the gate in Uitkyk Street
- Room 4 & 5 parks off Naude Street

## Room information duvets, pillows & sheet changes

As part of our quality grading, you are welcome to have your bedding changed every three days whilst staying with us however, in line with our environmental policy we prefer to only change bedding once a week on an extended stay of 5 days or more.

## Bedroom Cleaning

We will make up your bed, replenish your tea tray and clean your bathroom every day usually during breakfast or between the hours of 11.00 and 15.00. Should you not require any service please let us know at breakfast

## Address

27 Uitkyk Street, Franschhoek

Residence Vive La Vie is situated in the best quarter of Franschhoek village, within five minutes' walk to restaurants, shops, wineries, and amenities.

## Internet/Wi-Fi

Network:

**Residence Vive La Vie**

Password:

**Welc0me@residence**

Breakfast Monday to Sunday 8.00 am – 10.00 am

Check-out 11:00am please.

**Pool Area** – Please note the pool are used at own risk, no glasses at the pool please.

## Neighbours

Residence Vive La Vie is in a residential neighbourhood, and we ask you to take this into account, especially with noise levels.

## Office

If you need anything, please give us a Call, during 08:00 – 19:00

Peter: +27 (0)72 482 5909

## Towels

Please Help Us Maintain Our Commitment to Being Environmentally Friendly, By Using the Following System

To Prevent the Unnecessary Washing of Towels:  
If You Leave Your Towels in The Bath/Shower, We Will Gladly Change Them If You Leave Your Towels on The Rail, You Are Happy to Re-Use Them.

## Shower Gel / Shampoo

All Rooms Are Provided with A Shower Gel, Hand Lotion, Shampoo/Conditioner in One. We Hope You Enjoy Using These Luxury Products.

## Airconditioning

There are air-conditioning units in all bedrooms. They are all operated by the white 'DB' remotes also found in each bedroom. Please make sure that all doors and windows are closed when the using the air conditioning and make sure the unit is switched off when out. Our Team will switch it off if there is no one in the room.

## Laundry

Please let us know if you wish to use an iron and ironing board.

Washing, drying, and ironing can be arranged at a charge, please ask for further details or see in-room for details done daily between (11:00 & 16:00) please note we will try our very best to have it back on the day, otherwise first thing in the morning.

## Hair Drier

These are usually stored in your room's desk drawer or cupboard.

## Noise

While every effort has been made to reduce the impact of noise travelling, this is an old house and inevitability there will still be some. As guests come to relax at the guesthouse, we respectfully request that you do not play music or use the television on a high volume especially after 10.00pm.

## Telephone

Mobile Phone Signals Are Good, However If You Need to Use Our Land Line Telephone Please Ask.

## Lights & Electrical Equipment (220V)

Most Of the Lights in Guest Bedrooms Are Energy Saving. Even Though This Is the Case, Please Turn Your Lights Out When You Are Not in The Room to Help Conserve Power.

## Emergency contacts

MEDICARE EMR	082 41 3560
FIRE	021 808 8888
POLICE	021 876 8061

## Emergency room / hospital

<i>Berlyn Street, Paarl</i>	
24/7 Emergencies:	021 807 8012
Reception:	021 807 8000

## Security

Pepler Alarms	
24/7 Emergencies:	021 876 3329
Control room:	021 876 3308

## Pharmacy

<i>62 Huguenot Street, Franschhoek</i>	
24/7 Emergencies:	084 555 2400

## Doctors

<i>18 Dirkie Uys Street, Franschhoek</i>	
Dr Heywood (GP):	021 876 2474
Dr v d Merwe (GP):	021 876 2304

## Dentist

<i>11 Dorp Street, Paarl</i>	
Dr Victor:	021 872 2774

## Other useful contacts

### Airport

Flight information	021 937 1200
Helpdesk	021 937 1257

### Taxi transfers

Lizel	078 832 0887
Tim	083 256 7335
(or email: tctoursandtrans@gmail.com)	
Winelands Experience	021 876 4042
(or email: info@winelands.travel)	
TukTuk:	062 129 9109

### Babysitting

Mrs S. (Julia Sinfield)	076 339 0888
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### Tourist information

Franschhoek Wine Valley	
021 876 3603	

## **TV & Netflix**

We provide TV with Netflix only at the cottage, on switching on the TV, use the small remote and click the Netflix button on the remote to access Netflix.

Should you have DSTV at home and have a DSTV Now account you can log in on the DSTV Now app already downloaded for you.

We have also downloaded other applications

TUNE IN – here you access music and radio all over the world

## **Pool**

Currently, there are no barriers to the pool and the use of the swimming pool is at your own risk.

## **Garden & pool maintenance**

We will do our best to service the pool and garden when you are out or no guests around, but this might not always be possible.

## **Animals and insects**

We have no threatening species of pets or wildlife in the garden that we know of. It's a good idea to use insect repellent, particularly on windless summer nights. Sometimes in the summer there might be a cricket that makes its way into the house – a quick spurt of Doom, found in a tin in the metal cabinet and in the upstairs bedroom, will make sure that you get a good night's sleep. Squirrels run on the roof - it is advisable to close the skylights at night.

## **Franschhoek essentials**

Residence Vive La Vie is located within walking distance of all the village amenities.

## **Shopping**

Woolworths Food is situated in the main road in the centre of town. Their fresh produce and readymade meals are unmatched.

Pick 'n Pay caters for all grocery and household needs and can be found in the small shopping centre as you enter the village (opposite the BP Garage) at the beginning of Cabriere Street.

## **Wine & wine tasting**

Many of the wine estates offer tastings, some by appointment only. Have a look at the wine map (on the hall table) for more detailed information. La Cotte Inn (cnr Main and Louis Botha streets) offers a wide range of superb local and international wines, beers, spirits, mixers, as well as a fantastic selection of imported cheeses. Speak to the guru Ludwig on: 021 876 3775

## **Farmers' market**

Held every Saturday morning (unless it is raining), under the oaks in the NG Kerk's churchyard (Main Rd), between 9am and 3pm. Offering a delicious range of goodies to eat, live music, crafts, organic veggies and a bloody good coffee!

## **Restaurants**

Franschhoek is known as the gastronomic capital of South Africa: please look at our restaurant guide for our recommendations.

